

Visitor Expectations

1. Pull up to the main entrance under the awning and remain in your car on arrival; call 603-399-4912 from your vehicle.
2. You will be screened prior to exiting your car, including a temperature check. We will provide you with a medical mask for any indoor visits (you may use your own cloth mask for outdoor visits).
3. Use hand sanitizer at the start and end of your visit; if you touch your face mask at any point during your visit you must sanitize your hands again.
4. You will be required to stay 6 feet from your loved one.
5. No touching will be allowed.
6. Sharing food is not allowed (i.e., Bag of chips)
7. Your visit will be monitored for infection prevention measures, while respecting your right to a private visit.
8. We apologize, but we are not permitted to allow you to use our bathrooms; please plan accordingly.
9. After leaving our facility, monitor yourself for signs and symptoms of COVID-19 for the next 14 days. You should monitor for:
 - a. Fever: 100.0 or greater
 - b. Cough; new or change in baseline not related to a condition (i.e., COPD) or smoking
 - c. Shortness of breath; new or change unrelated to a condition (i.e., COPD or asthma)
 - d. Sore throat or Nasal congestion
 - e. Unexplained and new loss of taste or smell
 - f. New GI symptoms (nausea, vomiting, diarrhea)
 - g. Dizziness; new – not related to pre-existing conditions
 - h. Malaise – a general feeling of discomfort, illness, or uneasiness
 - i. Chills; new onset of chills or repeated shaking not related to weather
 - j. Muscle pain; new, not related to pre-existing conditions or recent physical activity
 - k. Headaches; new, not related to allergies or pre-existing conditions

If you note any of these symptoms within 2 days of your visit, please contact Maplewood immediately at 603-399-4912 and let us know the date of your visit, the resident and staff you had contact with an which area of the facility you visited.

Only 2 visitors at a time and no children under 12 are permitted (window visits exempt for age and numbers). We will bring the resident to the visit location at the scheduled time. Staff will have disinfected chairs, tables (the phone for window visits) prior to and then after each visit. Staff will remind visitors not to touch their eyes, nose, mouth or face. If any rules are broken at any time, the visit will cease and it will impact future visits. Visitors must remain within the designated area at all times through the visit and no physical contact is permitted. Alcohol based sanitizer will be used for hand sanitizing before the visit begins, after touching face or mask during the visit, and at the conclusion of the visit. Face masks must be worn and cover nose and mouth properly throughout the visit.